



Unit 2 Premier Business Park  
Faraday Road  
Hereford  
HR4 9NZ

19<sup>th</sup> March 2020

**T** 01568 615500 / 01432 379015

**F** 01432 264246

**E** [service@sentinelsecuritysystems.com](mailto:service@sentinelsecuritysystems.com)

**W** [www.sentinelsecuritysystems.com](http://www.sentinelsecuritysystems.com)

Dear Customer

We at Sentinel Security Systems are here to help protect what matters most, and nothing is more important to us than the safety of our customers and employees. As the coronavirus (COVID-19) continues to impact our communities, we are following guidance from the CDC, national and local governments. As a company that is in the life safety business, we are always working to help keep you and our employees safe, healthy and protected.

### **24/7 Monitoring Support**

Keeping our customers and employees protected is our top priority. To date, there have been no interruptions to our monitoring capabilities or service. We are taking extra precautions to avoid disruptions to our business operations and remain confident in our teams and infrastructure. We are equipped with extensive resources through our network of monitoring centers with backup facilities to continue to provide 24/7 support and monitoring protection service.

### **Continuing to Deliver for You**

Your need for security doesn't stop during difficult times, and neither do we. Our service teams are ready to respond if you have any service needs. Please call 01568 615500/01432 379015 to set up an appointment.

### **Our Technicians and Sales Force**

We are also asking our customers to notify us if they feel sick, have been in contact with anyone who may have been exposed to COVID-19, or have travelled recently so we can take the necessary precautions prior to setting any appointments.

We'll continue to closely monitor this rapidly evolving situation and provide relevant updates.

Thank you for being a loyal Sentinel Security customer.

Yours faithfully

Lee Oldaker

Managing Director

Registered in England No. 1565562  
Registered Office: Unit 2, Premier Business Park,  
Faraday Road, Hereford HR4 9NZ

